



**QUALITY ASSURANCE TASK FORCE  
VIRTUAL WORKSHOP NOTICE**

**DATE:** Tuesday, January 26, 2021 at 10:00 a.m.

**PUBLIC ACCESS:** To join the meeting from your computer, tablet or smartphone, please use this link:  
<https://us02web.zoom.us/j/83357945686?pwd=b2tLczBpRmhPa2tVUHlaZkZVaTBbdz09>  
Passcode: 056275

To dial in, please see the calendar item for this meeting:  
[Quality Assurance Task Force Virtual Workshop \(metroplanorlando.org\)](https://metroplanorlando.org)

*The MetroPlan Orlando offices are closed to the public in response to the COVID-19 pandemic. Members of the public may access this virtual meeting and participate via the Zoom link above, or by dialing in. The agenda packet is available at MetroPlanOrlando.org in the Calendar section. New to Zoom? You can get the app ahead of time and be ready for the meeting. Visit Zoom.us.*

MetroPlan Orlando offers tips for virtual meeting participation on our website. Tip sheets include:

- [How to get technically set up for the virtual meeting](#)
- [How meeting roles and public participation happen virtually](#)
- [Steps and options for making a public comment at a virtual meeting](#)

*This information can be accessed at: [MetroPlanOrlando.org/Virtualmeetings](https://MetroPlanOrlando.org/Virtualmeetings)*

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## Agenda

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- I. Call to Order – Chairperson Marilyn Baldwin
- II. Roll Call/Confirmation of Quorum – Ms. Lisa Smith
- III. Agenda Review/Announcements – Ms. Whittington
- IV. Public Comments (Action Items)

Comments from the public will be heard pertaining to **Action Items** on the agenda for this meeting. People wishing to speak must complete an Electronic Speakers Introduction Card. Each speaker is limited to two minutes.

- V. **Review and Recommendation: Revised ACCESS LYNX Eligibility Application** **Tab 1**
- VI. **Annual TDLCB Bylaws Review** **Tab 2**
- VII. **Annual Review of TDLCB Grievance Procedures** **Tab 3**
- VIII. **Review of CTC Evaluation Process** **Tab 4**
- IX. **CTC Update**
- X. **Member Comments/Discussion**
- XI. **Public Comments (General)**

Comments from the public of a general nature will be heard at this time. People wishing to speak must complete an Electronic Speakers Introduction Card. Each speaker is limited to two minutes.

**XII. Adjournment**

*In accordance with the **Americans with Disabilities Act (ADA)**, if any person with a disability as defined by Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at [info@metroplanorlando.org](mailto:info@metroplanorlando.org) at least three business days prior to the event.*

*La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico [info@metroplanorlando.org](mailto:info@metroplanorlando.org) por lo menos tres días antes del evento.*