



metroplan orlando

A REGIONAL TRANSPORTATION PARTNERSHIP

ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD

DATE: Thursday, August 13, 2020

TIME: 10:00 a.m.

LOCATION: Virtual

Commissioner Mayra Uribe, Vice-Chair, Presiding

Members in attendance were:

Commissioner Mayra Uribe, Orange County
Mayor Pat Bates, City of Altamonte Springs, Seminole County
Dr. Linda Levine-Silverman, Representing the Elderly
Ms. Marilyn Baldwin, Representing the Disabled
Mr. Robert Melia, Citizen Advocate, System User
Ms. Neika Berry, Citizen Advocate, Non-system User
Mr. Adam Zubritsky, Public Education
Ms. Jo Santiago, FDOT, District 5
Mr. Calvin Smith, AHCA/Medicaid
Mr. Wilfredo Raices, State Coordinating Council of Early Childhood
Mr. Wayne Olson, Dept. of Education & Vocational Rehabilitation
Ms. Dianne Arnold, Representing the Economically Disadvantaged
Ms. Janeé Olds, Career Source CF
Ms. Sharon Jennings, Agency for Persons with Disabilities
Ms. Karla Radka, Senior Resource Alliance
Mr. Chad Ballard, Medical Community
Ms. Crystal Ford, Orange County EMS (*non-voting*)

Members not in attendance were:

Mayor Jose Alvarez, City of Kissimmee, Osceola County, Chairman
Mr. James Grzesik, SunRail CAC
Ms. Alnita Whitt, Representing Veterans

Others in attendance were:

Ms. Virginia Whittington, MetroPlan Orlando
Ms. Lisa Smith, MetroPlan Orlando
Ms. Mary Ann Horne, MetroPlan Orlando
Mr. Norm Hickling, ACCESS LYNX
Mr. William Slot, ACCESS LYNX
Ms. Selita Stubbs, ACCESS LYNX

A complete list of other attendees may be obtained upon request.

I. CALL TO ORDER

Vice-Chair Commissioner Mayra Uribe, Orange County BCC, called the meeting to order at 10:00 a.m., and welcomed those in attendance.

II. PLEDGE OF ALLEGIANCE

Ms. Diane Arnold, Economically Disadvantaged representative, led attendees in the Pledge of Allegiance.

III. ROLL CALL AND CONFIRMATION OF A QUORUM

Ms. Lisa Smith conducted the attendance roll call; and confirmed that a quorum was present.

IV. AGENDA REVIEW AND ANNOUNCEMENTS

Ms. Whittington announced that today's meeting is conducted in the workshop format, and that there are no action items on today's agenda. The Governor's Executive Order extended the virtual meetings through the end of September. Ms. Whittington provided an overview of the virtual meeting guidelines, the raise hand feature to be recognized, and the public comment procedures. Ms. Whittington pointed out that the virtual meetings are accessible to all.

V. PUBLIC COMMENTS ON ACTION ITEMS

There were no public comments on any of the action items.

VI. QUALITY ASSURANCE TASK FORCE (QATF) REPORT

- Ms. Baldwin reported on the July 28, 2020, QATF meeting. She stated that there no action item on the agenda and that the members of the QATF received very thorough CTC update from ACCESS LYNX, that will also be presented at today's meeting, I will note that we had a

very extensive discussion about how ACCESS LYNX handles driver testing for COVID-19 and contact tracing. The date of the next QATF meeting is October 27th.

VII. INFORMATION ITEMS FOR ACKNOWLEDGEMENT

a. Final CTC Evaluation Submitted to CTD

Provided for information, is a copy of the 2018-2019 Community Transportation Coordinator (CTC) Evaluation conducted by the LCB at its May 14, 2020 meeting.

IX. PRESENTATIONS AND STATUS REPORTS

A. Mobility Management Services Update

Mr. Norm Hickling, Director of Mobility Services, provided a CTC update including a report on trip performance and analysis, provider performance, call center performance, eligibility status, program status and initiatives, and an update on the Transportation Disadvantaged Program eligibility application revisions. Following the update discussion ensued regarding the difference between same day cancellations and no-shows and the application process. Mr. Hickling provided an update on how and when drivers are being tested for COVID-19 and contact tracing/notification process being used by ACCESS LYNX. The members were concerned and expressed their discomfort with there not being regular testing of the drivers, especially when drivers are transporting clients to be tested. Discussion ensued. In response to the concerns, Mr. Hickling noted that ACCESS LYNX is closely following the CDC guidelines. He feels confident that they are doing everything humanly possible to keep the drivers and traveling public safe. He explained that drivers wear PPE (gloves, masks, face shields in some cases.) Riders are also required to wear masks. After each trip, the vehicles are wiped down and then 100% sanitized each night. Social distancing is adhered to on every vehicle (including the use of the bigger vehicles). He assured the members that LYNX is taking this pandemic very seriously and all precautions are being taken.

B. LYNX Automated Vehicle (AV) Service project

Ms. Lara Bouck provided a brief overview of the ongoing LYNX Automated Vehicle (AV) Service project. She explained that an on-line survey that has been developed to obtain more input from potential users of a new AV service. Ms. Bouck stated that survey responses will help the project team to better understand user needs, barriers, opportunities, and other concerns the team should be considering to help design a project that best fits the community. She provided the link to the survey: <https://www.surveymonkey.com/r/C59NFZV>.

C. 2045 MTP – Status Update on Planning Tasks

Mr. Nick Lepp, MetroPlan Orlando staff, will provide a status update on the 2045 MTP's ongoing and upcoming planning tasks. Mr. Trauger reviewed the 2045 MTP key tasks and activities, planning process, data development and goals and objectives. He provided

information on the Congestion Management Process, scenario planning and the multimodal needs assessment. In addition, he covered project funding for cost feasibility and next steps in the process. Discussion ensued regarding the importance of adding the two performance measures, continuing to promote transit, and the disruption dilemma scenario.

X. GENERAL INFORMATION

A. Planning Grant Update

A copy of the 4th Quarter planning grant update was provided for use and information. Quarterly progress reports, as outlined in the planning grant agreement, are provided as they are completed.

B. Blind Americans Equality Day

In 1964, Congress passed a resolution allowing former President Lyndon Johnson to proclaim October 15 to be “White Cane Safety Day”. Besides serving as a national observance in the United States, it enables us to celebrate the achievements of people who are blind or visually impaired and the important symbol of blindness and a tool of independence, the white cane. In 2011, “White Cane Safety Day” was named “Blind Americans Equality Day” by President Barack Obama. A resolution declaring October 15, 2020 as “Blind Americans Equality Day” will be presented to the MetroPlan Orlando Board at the September 9th meeting for their approval. A copy of the draft resolution was provided for information.

C. Report of Operator Payments

The Operators Payments Report is a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item. The report was provided for information.

XI. UPCOMING MEETINGS AND EVENTS OF INTEREST

- 2045 Metropolitan Transportation Plan (MTP) Virtual Webinars – Two Sessions
 - a. August 11, 2020 at 5:30 p.m.
 - b. August 12, 2020 at 2:00 p.m.
- MetroPlan Orlando Board meeting – September 9 at 9:00 a.m.
- 2020 FPTA Annual Conference - October 6-9, 2020 – Virtual
- Quality Assurance Task Force – October 27 at 10:00 a.m. (Tentative)

XII. MEMBER COMMENTS

XIII. PUBLIC COMMENTS (GENERAL)

None.

XIV. ADJOURNMENT

There being no further business the meeting adjourned at 11:30 a.m.

Respectfully transcribed and submitted by Ms. Lisa Smith.

Approved this 12th day of November 2020.

Chairperson



Lisa Smith
Board Services Coordinator

As required by Section 286.0105, Florida Statutes, MetroPlan Orlando hereby notifies all interested parties that if a person decides to appeal any decision made by MetroPlan Orlando with respect to any matter considered at such meeting or hearing, he or she may need to ensure that a verbatim record is made to include the testimony and evidence upon which the appeal is to be based.