



**ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD **HYBRID** MEETING**

DATE: Thursday, August 12, 2021
TIME: 10:00 a.m.
LOCATION: MetroPlan Orlando Board Room
250 S. Orange Avenue, Suite 200
Orlando, Florida 32801

Commissioner Mayra Uribe, Chair, Presiding

Members in attendance were:

Commissioner Mayra Uribe, Orange County
Commissioner Jim Fisher, Osceola County
Mr. Chad Ballard, Medical Community
Ms. Neika Berry, Citizen Advocate (Non-system User)
Ms. Sharon Jennings, Agency for Persons with Disabilities
Ms. Janee Olds, Career Source CF
Mr. Wayne Olson, Division of Vocational Rehabilitation
Ms. Jo Santiago, FDOT
Mr. Calvin Smith, AHCA
Ms. Alnita Whitt, Veterans
Mr. Adam Zubritsky, OCPS

Members attending the meeting via the Zoom platform:

Ms. Dianne Arnold, Economically Disadvantaged
Ms. Marilyn Baldwin, Disabled
Mr. Norm Hickling ACCESS LYNX
Mr. Bob Melia, Citizen Advocate (System User)
Ms. Karla Radka, Senior Resource Alliance
Mr. Wilfredo Raices, State Coordinating Council of Early Childhood

Staff in Attendance

Ms. Virginia Whittington, MetroPlan Orlando
Ms. Lisa Smith, MetroPlan Orlando
Ms. Cathy Goldfarb, MetroPlan Orlando
Ms. Mary Ann Horne, MetroPlan Orlando
Ms. Leilani Vaiaoga, MetroPlan Orlando

Ms. Jasmine Blais, MetroPlan Orlando
Ms. Selita Stubbs, ACCESS LYNX
Mr. Benjamin Gonzalez, ACCESS LYNX
Ms. Dana Baker, ACCESS LYNX

Members not in attendance:

Mayor Pat Bates, Seminole County
Mr. James Grzesik, SunRail CAC
Vacant, Elderly

A complete list of other attendees may be obtained upon request.

I. CALL TO ORDER

Chairwoman Mayra Uribe called the meeting to order at 10:02 a.m. She explained the reason for the change to a hybrid meeting along with procedures for in-person and online, along with public comments.

II. PLEDGE OF ALLEGIANCE

Commissioner Jim Fisher led attendees in the Pledge of Allegiance.

III. ROLL CALL AND CONFIRMATION OF A QUORUM

Ms. Lisa Smith conducted the attendance roll call; and confirmed that a quorum was present.

IV. AGENDA REVIEW AND ANNOUNCEMENTS

Ms. Whittington provided an overview of the hybrid meeting guidelines, the raise hand feature to be recognized, and the public comment procedures. She stated that the hybrid meeting was accessible to all. She noted that the first of two public comment periods had been inadvertently omitted from the agenda and would be added after the QATF report. Ms. Whittington told TDLCB members that MetroPlan Orlando created a Vulnerable Users Safety Working Group and was looking for representation from the TDLCB to participate. She explained the meetings will be monthly beginning in September. Interested TDLCB members should contact Ms. Whittington. Lastly, Ms. Whittington announced resignations of Dr. Linda Levine Silverman and Ms. Cheryl Stone. Dr. Silverman relocated to the DC area, and Ms. Stone was appointed to serve on MetroPlan Orlando's Community Advisory Committee. She noted recruitment for vacant seats on CAC and TDLCB would begin in the fall.

V. QUALITY ASSURANCE TASK FORCE (QATF) Report

Ms. Marilyn Baldwin, Chair of the QATF, provided a report from the July 27, 2021 QATF meeting which was held in a virtual workshop format, Ms. Baldwin reported that QATF members said goodbye to Dr. Linda Levine Silverman, who relocated out of state. She reported that Dr. Silverman received an award in recognition of her service. Committee members, she added, received a CTC update from Mr. Norm Hickling which included the challenges ACCESS LYNX is currently facing. Ms. Baldwin noted that the next QATF meeting is tentatively scheduled on October 26th.

VI. PUBLIC COMMENTS ON ACTION ITEMS

None.

VII. INFORMATION ITEMS FOR ACKNOWLEDGEMENT

A. Final CTC Evaluation Submitted to CTD

Provided for acknowledgement, is a copy of the 2019-2020 Community Transportation Coordinator (CTC) Evaluation conducted by the LCB. The evaluation was transmitted to the CTD by June 30, as required. Ms. Virginia Whittington provided a brief overview of the evaluation. She noted that the evaluation is required annually, was open for electronic submissions by the members February to March 2021, and it covers the evaluation period from July 1, 2019 to June 30, 2020. Ms. Whittington reviewed the evaluation categories and highlighted comments submitted by the evaluators. She noted that local performance measures were affected by the pandemic and corrective actions had been taken. Respondents, she added, commented that additional outreach could have been conducted virtually or with PSAs. Ms. Whittington reported that the evaluation was submitted to the CTD as required.

MOTION: Commissioner Jim Fisher motioned to acknowledge the final CTC Evaluation. Ms. Jo Santiago seconded the motion, which passed unanimously.

VIII. ACTION ITEMS

A. Approval of minutes of previous meetings

The minutes of the May 13 and May 25, 2021 Transportation Disadvantaged Local Coordinating Board meetings were provided for approval.

MOTION: Commissioner Jim Fisher motioned to approve the May 13 and May 25, 2021 meeting minutes. Mr. Wayne Olson seconded the motion, which passed unanimously.

IX. PRESENTATIONS & STATUS REPORTS

A. Mobility Management Services Update

Mr. Norm Hickling, Director of Operations, provided a CTC update. This report also included a presentation on sponsored vs. non-sponsored trips. Mr. David Darm, Executive Director, Commission for Transportation Disadvantaged had been invited to join the discussion remotely. Mr. Hickling reviewed trip performance, Call Center performance, eligibility status, service challenges and program status and initiatives. Discussion ensued regarding COVID-related issues, dates listed, the new application, and the cost of premium service. Ms. Baldwin requested that the report be provided in writing prior to the meeting. Additional discussion ensued regarding pay rate for paratransit drivers, improving on-time performance, long rides to and from work, staggering call center breaks to improve efficiency and other ways to improve system efficiency.

X. GENERAL INFORMATION

A. Planning Grant Update

A copy of the 4th Quarter planning grant update was provided

B. Blind Americans Equality Day

In 1964, Congress passed a resolution allowing former President Lyndon Johnson to proclaim October 15 to be “White Cane Safety Day”. Besides serving as a national observance in the United States, it enables us to celebrate the achievements of people who are blind or visually impaired and the important symbol of blindness and a tool of independence, the white cane. In 2011, “White Cane Safety Day” was named “Blind Americans Equality Day” by President Barack Obama. A resolution declaring October 15, 2021 as “Blind Americans Equality Day” will be presented to the MetroPlan Orlando Board at the September 8th meeting for their approval. A copy of the draft resolution was provided.

C. Report of Operator Payments

The Operators Payments Report is a requirement of the Local Coordinating Board and Planning Agency Operating Guidelines to ensure that operator payments are addressed as a standard agenda item. The report was provided.

XI. UPCOMING MEETINGS AND EVENTS OF INTEREST

- MetroPlan Orlando Board meeting – September 8 at 9:00 a.m.
- 2021 FPTA Annual Conference - October 24-27, 2021 – Daytona Beach, FL
- Quality Assurance Task Force – October 26 at 10:00 a.m. (Tentative; due to the annual FPTA conference, this meeting may be rescheduled.)

XII. MEMBER COMMENTS

Ms. Virginia Whittington thanked Mr. David Darm, who attended virtually. She reported that Ms. Neika Berry volunteered to serve on the Vulnerable Road User Safety Working Group. (Note: After the meeting Ms. Jo Santiago also volunteered to represent TDLCB.)

Ms. Marilyn Baldwin reported that the Blind Americans Equality Day event, planned for October 15th, will be virtual. She noted that a request had been made last year for LYNX to wrap a bus in order to raise awareness of the White Cane Law. Ms. Baldwin added that they will be partnering with FDOT, during Mobility Week when the Blind Experience will be held on November 3rd. She stated that a request had been made for the wrapped bus to be available from October 15th to November 3rd. Commissioner Uribe shared that she participated in the last in-person Blind Americans Equality Day/White Cane Awareness and what an impact it made on her.

XIII. PUBLIC COMMENTS (GENERAL)

Ms. Marsha Bukala, Orlando, FL commented that she is a new ACCESS LYNX user. She also shared some of the problems she has experienced using the online reservation option as well as challenges with pick-ups. She noted that she uses a guide dog that is not allowed to stay inside of her doctor's offices when she is waiting to be picked up.

XIV. NEXT MEETING

November 18, 2021 at 10:00 a.m. – Annual Public Meeting

(IMPORTANT NOTICE: Based on the latest CDC guidelines, in light of a recent rise cases of the COVID-19 Delta Variant, and out of an abundance of caution for the disability community who may attend the annual public meeting, TDLCB members will meet in-person in compliance with Florida's Government in the Sunshine Law. The public is strongly encouraged to access this meeting virtually to make public comments. Public access is available for those who choose to attend in person, however members of the public will be required to adhere to safety guidelines regarding wearing of masks, physical distancing, etc.)

XV. ADJOURNMENT

There being no further business the meeting adjourned at 11:17 a.m.

Respectfully transcribed and submitted by Ms. Cathy Goldfarb.

Approved this 18th day of November 2021.



Chairperson



for Cathy Goldfarb
Senior Board Services Coordinator

As required by Section 286.0105, Florida Statutes, MetroPlan Orlando hereby notifies all interested parties that if a person decides to appeal any decision made by MetroPlan Orlando with respect to any matter considered at such meeting or hearing, he or she may need to ensure that a verbatim record is made to include the testimony and evidence upon which the appeal is to be based.