

QUALITY ASSURANCE TASK FORCE

DATE & TIME:

Tuesday, April 25, 2023 | 10:00 a.m.

LOCATION:

MetroPlan Orlando
250 S. Orange Ave., Ste. 200, Orlando, FL 32801
Parking Garage: 25 W. South St.

[CLICK HERE TO JOIN VIRTUALLY](#)

MEMBERS OF THE PUBLIC ARE WELCOME!

Participate at the location above or online from your computer, smartphone or tablet. Zoom meeting ID and dial-in info available here on web calendar.



WiFi available | Network: MpoGuest | Password: mpoaccess

I.	CALL TO ORDER	Chairperson Neika Berry
II.	PLEDGE OF ALLEGIANCE	
III.	CHAIR'S ANNOUNCEMENTS	Chairperson Neika Berry
IV.	AGENDA REVIEW & ANNOUNCEMENTS	Ms. Virginia Whittington
V.	CONFIRMATION OF QUORUM	Ms. Lisa Smith
VI.	PUBLIC COMMENTS ON ACTION ITEMS	

Comments on *Action Items* can be made in two ways:

1. In person at the meeting location listed at the top of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

1. Complete an electronic speaker card at MetroPlanOrlando.org/SpeakerCard. Hard copies of the speaker card are available in the meeting room and should be turned in to MetroPlan Orlando staff. The chairperson will call on each speaker.
2. Each speaker has two minutes to address the board and should state his/her name and address for the record.

If your comment does not pertain to action items on the agenda, you may comment at the general public comment period at the end of the meeting.

VII. ACTION ITEMS

A. Review and Recommendation of Draft TDSP Major Update

Ms. Trish Whitton, LYNX

Ms. Trish Whitton will review the proposed minor updates to the 2023 Major Update to the Transit Development Services Plan (TDSP) and request QATF recommend approval to the full TDLCB.

Due to the size of the document, a link is being provided to view the Draft TDSP Major Update online: [Quality Assurance Task Force \(QATF\) \(metroplanorlando.org\)](https://metroplanorlando.org)

B. Review and Recommendation of Annual Rate Calculation Worksheet (Tab 1)

Mr. Norm Hickling, LYNX

Mr. Norm Hickling will review the proposed Rate Calculation worksheet and request QATF recommendation to accept the rate calculations to the full TDLCB. The CTD forecasted rate decreased for FY2024 because the anticipated cost of providing purchased transportation trips using TransDev is at a discount to the current per trip rate charged by MV Transportation. The Rate Calculation Worksheet has been reviewed and approved by the Commission for Transportation Disadvantaged for TDLCB action.

ACCESS LYNX TD RATES			
Type of Trip	FY 2022-23 Rates	FY 2023-24 Rates	Percentage Change
Ambulatory	\$40.90	\$40.45	-.01 ▼
Wheelchair	\$70.11	\$69.34	-.01 ▼

VIII. PRESENTATIONS & STATUS REPORTS

A. LYNX/Community Transportation Coordinator (CTC) Update

Mr. Norm Hickling

IX. GENERAL INFORMATION

None.

X. UPCOMING MEETINGS OF INTEREST

A. MetroPlan Orlando Board – Wednesday, May 10; 9:00 a.m.

B. Transportation Disadvantaged Local Coordinating Board – Thursday, May 11; 10:00 a.m.

XI. MEMBER COMMENTS

XII. PUBLIC COMMENTS (GENERAL)

Public comments of a general nature can be made in two ways:

1. In person at the meeting location listed on page 1 of this agenda.
2. Virtually via Zoom. Use the 'raise hand' feature during public comment to indicate you want to speak.

How to comment:

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XIII. ADJOURNMENT

Public participation is conducted without regard to race, color, national origin, sex, age, disability, religion, or family status. Persons wishing to express concerns, who require special assistance under the Americans with Disabilities Act, or who require language services (free of charge) should contact MetroPlan Orlando by phone at (407) 481-5672 or by email at info@metroplanorlando.org at least three business days prior to the event.

La participación pública se lleva a cabo sin distinción de raza, color, origen nacional, sexo, edad, discapacidad, religión o estado familiar. Las personas que deseen expresar inquietudes, que requieran asistencia especial bajo la Ley de Americanos con Discapacidad (ADA) o que requieran servicios de traducción (sin cargo) deben ponerse en contacto con MetroPlan Orlando por teléfono (407) 481-5672 (marcar 0) o por correo electrónico info@metroplanorlando.org por lo menos tres días antes del evento.