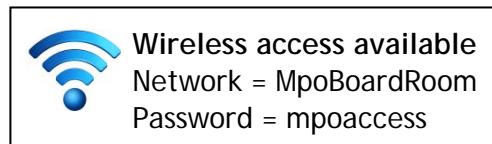




ORANGE/ OSCEOLA/ SEMINOLE COUNTIES JOINT TRANSPORTATION
DISADVANTAGED LOCAL COORDINATING BOARD

DATE: Thursday, May 8, 2014
TIME: 10:00 a.m.
LOCATION: David L. Grovdahl Board Room
315 E. Robinson Street, Suite 355
Orlando, Florida 32801



Commissioner Horan, Chairperson, Presiding

AGENDA

- I. CALL TO ORDER - Commissioner Horan
- II. PLEDGE OF ALLEGIANCE
- III. INTRODUCTIONS
- IV. CONFIRMATION OF QUORUM - Ms. Cathy Goldfarb
- V. AGENDA REVIEW & ANNOUNCEMENTS- Mrs. Gabriella Arismendi
- VI. PUBLIC COMMENTS ON ACTION ITEMS

Comments from the public will be heard pertaining to Action Items on the agenda for this meeting. People wishing to speak must complete a "Speakers Introduction Card" at the reception desk. Each speaker is limited to two minutes.

VII. CONSENT AGENDA

- A. Approval of minutes of previous meeting (February 13, 2014) TAB 1

The minutes of the February 13, 2014 Transportation Disadvantaged Local Coordinating Board meeting are included at Tab 1 for approval.

VIII. ACTION ITEMS

A. Approval of the 2012-2013 CTC Evaluation Report TAB 2

Pursuant to Florida Statutes 427.15 the performance of the Community Transportation Coordinator (CTC) shall be evaluated based on the Commission for the Transportation Disadvantaged approved evaluation criteria by the coordinating board annually. A copy of the evaluation report is included and, after approval, will be submitted to the MetroPlan Orlando Board and the Commission.

B. Approval of the Transportation Disadvantaged Service Plan (TDSP) Update TAB 3

Mr. Bill Hearndon, LYNX, will present updates to the Transportation Disadvantaged Service Plan. The TDSP is an annually updated tactical plan jointly developed by the Planning Agency and the Community Transportation Coordinator that contains development, service, and quality assurance components. The TDLCB reviews and approves the TDSP and it is submitted to the Commission for the Transportation Disadvantaged for final action.

C. Approval of By-Laws TAB 4

Per the policy manual for the Transportation Disadvantaged planning related services, the TDLCB must annually update the by-laws. The by-laws were reviewed by the QATF on April 22, 2014.

D. Approval of Grievance Procedure TAB 5

Per the policy manual for the Transportation Disadvantaged planning related services, the TDLCB must annually update the grievance procedure. The grievance procedures were reviewed and updated by the QATF on April 22, 2014. The QATF moved to approve the Grievance Procedures without any changes.

IX. PRESENTATIONS & STATUS REPORTS

A. Medicaid Managed Care Changes

Mrs. Gabriella Arismendi, MetroPlan Orlando staff, will provide an overview of impending changes to the Medicaid Managed Care program and their potential impacts to Lynx Paratransit service.

B. Quality Assurance Task Force (QATF)

Ms. Marilyn Baldwin, Chair of the QATF, will report on the April 22, 2014 meeting

